

A4e Skills

Preparing today's workforce
for tomorrow's challenges

Retail & Customer Service



Retail is one of the UK's most diverse & thriving sectors. Employing over 3 million people in nearly 300,000 businesses across the UK, new and exciting career opportunities are created daily.



improving people's lives



Leading learning and skills



improving people's lives



Retail & Customer Service

If you enjoy working with the public and are looking for a career that boasts some of the highest levels of job satisfaction in the UK then the Retail sector could be for you.

The fast moving Retail sector offers a great range of benefits for ambitious and motivated people including flexible working hours, excellent opportunities for career advancement and the potential for high, incentive based, rewards.

What opportunities are there?

Employment and career opportunities within the retail sector are extremely broad and can include:

Sales Assistant
Supervisor
Department Manager
Deputy Store Manager
Store / Area Manager
Regional Sales Manager
Regional Director
Owner / self employed

National Vocational Qualifications (NVQs) and Apprenticeships

These are work related, competence based qualifications accredited by the Industry via Awarding Bodies.

You are required to build a portfolio of evidence around the every day tasks and responsibilities undertaken at work and increase your skills and knowledge to meet the required standard.

To achieve a full Apprenticeship Learners are required to complete the following:

NVQ
Technical Certificate
Key Skills

A breakdown and unit list of NVQs and Apprenticeships at Level 2 and 3 is available on request.

For more information about A4e Skills and all the programmes we deliver contact us on:

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